

ZILKA KOTAB

PC
ZILKA, KOTAB & FEECETMRECEIVED
CENTRAL FAX CENTER
JAN 28 200595 SOUTH MARKET ST., SUITE 420
SAN JOSE, CA 95113TELEPHONE (408) 971-2573
FAX (408) 971-4660

FAX COVER SHEET

Date: January 28, 2005	Phone Number	Fax Number
To: Examiner McFadden		(703) 872-9306
From: Kevin J. Zilka		

Docket No.: NA11P042/01.273.01

App. No: 10/017,264

Total Number of Pages Being Transmitted, Including Cover Sheet: 13

Message:

Please deliver to Examiner McFadden.

Thank you,

Kevin J. Zilka

☐ Original to follow Via Regular Mail ☒ Original will Not be Sent ☐ Original will follow Via Overnight Courier

The information contained in this facsimile message is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this communication is strictly prohibited. If you have received this communication in error, please immediately notify us by telephone (if long distance, please call collect) and return the original message to us at the above address via the U.S. Postal Service. Thank you.

IF YOU DO NOT RECEIVE ALL PAGES OR IF YOU ENCOUNTER
ANY OTHER DIFFICULTY, PLEASE PHONE _____ Erica _____
AT (408) 971-2573 AT YOUR EARLIEST CONVENIENCE

January 28, 2005

JAN 28 2005
PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

P. Yago et al.

Application No. 10/017,264

Filed: December 14, 2001

For: SYSTEM, METHOD AND COMPUTER PROGRAM)
PRODUCT FOR MONITORING VOICE)
APPLICATION CALLS OVER A NETWORK)CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile transmitted to the Commissioner for Patents, Alexandria, VA 22313-1450 at facsimile number: (703) 872-9306 on the above date.

Signed:


Erica L. Farlow

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

- ☒ Applicant(s) believe that no Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 50-1351.
- ☒ If the required fees are missing or any additional fees are required to facilitate filing the enclosed response, please charge such fees or credit any overpayment to Deposit Account No. 50-1351 (Order No. NA11P042). A copy of this sheet is enclosed for billing purposes.

Respectfully submitted,
Zilka-Kotab, PC


Kevin J. Zilka
Registration No. 41,429

P.O. Box 721120
San Jose, CA 95172-1120
Telephone: (408) 971-2573

(Revised 1/96)

-1-

RECEIVED
CENTRAL FAX CENTER
JAN 28 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:)
P. Yago et al.) Group Art Unit: 2644
Application No. 10/017,264) Examiner: Mcfadden, S.
Filed: December 14, 2001) Date: January 28, 2005
For: SYSTEM, METHOD AND COMPUTER PROGRAM)
PRODUCT FOR MONITORING VOICE)
APPLICATION CALLS OVER A NETWORK)

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being facsimile
transmitted to the Commissioner for Patents, Alexandria, VA
22313-1450 at facsimile number: (703) 872-9306 on the above
date.

Signed:


Erica L. Farlow

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT A

Sir:

In response to the Office Action mailed January 14, 2005, please enter the
following: